



Kent Wildlife Trust Sponsor, Dedicate and Plant a Tree

FAQs

Q. When will I receive my certificate?

A. Acknowledgement of your order is sent as soon as you have submitted your online dedication, though due to circumstances beyond our control they may occasionally take several minutes or possibly even hours before they arrive in the recipient's inbox.

Your certificate will be sent within ten working days of the order being received. If you or another intended recipient do not receive it, or you require urgent delivery, then please email us at hazel.eddy@kentwildlife.org.uk or call us on 01622 357800 providing full details of your donation.

Q. How much is delivery?

A. All postage and delivery costs are included in the price set for the sponsorship, dedication or planting of trees.

Q. Will you print my name on the certificate or plaque?

A. We only print on the certificate the wording you enter for the certificate or plaque. For sponsor a tree you have an option of stating who the sponsorship is from, who it is to, and a message.

Q. Can I choose where my tree sponsorship is?

A. You can pick from any of our woodland reserves specified on our order form for your tree sponsorship. Your sponsorship is not for a specific tree and the tree is not marked in any way.

Q. Can I choose where my dedication is?

A. Our tree dedications are at Blean woods, at an area picked specifically due to access and our ability to use an area without affecting our conservation aims.

Q. Can I choose where to plant my tree?

A. Our tree planting is at the Larches Nature Reserve. This is in an area affected by Ash dieback and that requires tree planting within our conservation aims.



Head Office: Kent Wildlife Trust, Tyland Barn, Sandling, Maidstone, Kent ME14 3BD

Tel: 01622 662012

info@kentwildlife.org.uk | kentwildlifetrust.org.uk

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Q. Why can't I plant my tree at another site?

A. Planting trees on our reserves is often contrary to our conservation work there, which always takes priority. By picking the Larches we have chosen a site where tree planting will make a real difference to our conservation work.

Q. Can I choose when to plant my tree?

A. We plant the trees in late Autumn/Early Winter, at the best time to ensure their success.

Q. Will I know which particular tree has been dedicated or planted?

A. Yes, each tree will be individually marked with a plaque for dedications and planting, with your specified message.

Q. Can I pick which species of tree that I plant?

A. Yes, currently we can plant oak, silver birch, beech or hornbeam.

Q. Am I able to visit my tree?

A. Yes, both our tree dedication area at Blean and tree planting area at the Larches are available to visit and are accessible; maps can be provided for your visit. Guided visits are available on request for planted trees. Our trees are only planted periodically, so please check before visiting to ensure your tree is in place.

Q. Can I scatter ashes around my tree?

Yes we do allow scattering of ashes around your tree. Planting of ashes is not allowed however.

Q. What happens if, after my tree is planted, it is damaged or dies?

A. By choosing mature saplings, and planting at the right time of the year we ensure the mortality rate of the trees is as low as possible. However, if anything does go wrong, we offer a five year guarantee from the point of planting, and we will replace your tree free of charge in that period.



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