

## Terms and Conditions for Sponsor, Dedicate and Plant a tree



Tree sponsorships, dedications and plantings are donations to Kent Wildlife Trust which you can apply for through our shop and in return you will receive various benefits as a thank you for your donation.

Current options include:-

**Sponsor a tree**  
**Dedicate a Tree**  
**Plant a Tree**

**Where the below document uses 'we' or 'us' it refers to Kent Wildlife Trust**

- 1) All orders for products are subject to availability and Kent Wildlife Trust reserves the right to refuse to supply to any individual or company. Kent Wildlife Trust also reserves the right to amend or refuse the wording provided on certificates and plaques.
- 2) Your submission of an order represents an offer to purchase the products indicated by you and is not binding to Kent Wildlife Trust until we have accepted your order. This means that if a product is shown on our website but is not available, or is incorrectly priced or otherwise incorrectly described or if we wish to decline your offer/application for any other reason, we will not be obliged to sell you that product, in which case we will let you know and will not charge you for the product.
- 3) Shortly after Kent Wildlife Trust receives your order, we will acknowledge it by email, detailing the product (s) you have ordered for. This email is issued automatically and does not mean that your order is accepted.
- 4) We may contact you to obtain further information to enable your order to be evaluated or processed.
- 5) Acceptance of your order for a product and completion of the contract between you and Kent Wildlife Trust will take place when we dispatch the product to you. Any products on the same order which we have not dispatched to you do not form part of that contract.
- 6) Prices displayed include VAT where applicable. Price and availability information is subject to change without notice.
- 7) Products and sizes may differ slightly from the images shown. We have made every effort to display as accurately as possible the colours of the images that appear on our sites. However, as the actual colours you see will depend on your monitor, we cannot guarantee that your monitor's display of any colour will accurately reflect the colour or size of the product on delivery.



Head Office: Kent Wildlife Trust, Tyland Barn, Sandling, Maidstone, Kent ME14 3BD

Tel: 01622 662012

info@kentwildlife.org.uk | kentwildlifetrust.org.uk

Registered Charity No. 239992. A company limited in England and Wales by guarantee 633098. Registered at the above address.





- 8) You are responsible for ensuring the accuracy of the details provided on the order form. Take particular care when entering information to be used in or on any products or certificates to be personalised to your requirements.
- 9) You are not purchasing the tree that will be sponsored, dedicated or planted; it remains the property of Kent Wildlife Trust.
- 10) If your tree dies we reserve the right to move your plaque to a different tree.
- 11) Please do not decorate your tree. Any decoration placed on, around or beneath trees, shrubs and benches will be removed, as doing so goes against our conservation aims at the relevant sites.
- 12) Please do not plant anything around your tree. Any seed, bulb, plant, shrub or tree planted without permission will be removed.
- 13) Kent Wildlife Trust may cease implementing any or all of the tree sponsorship, dedication and planting schemes at any time within its discretion, or from time to time vary, adapt, add or delete all or any part of these Terms and Conditions. Notification of any such amendments shall be noted on the website.
- 14) Printed certificates for sponsor a tree will be sent second class, up to ten working days after the order is placed.
- 15) Tree dedications are placed within 6 weeks of Kent Wildlife Trust accepting your order.

### **Tree Planting**

- 16) Tree planting usually occurs in the late autumn or early of each year. You will be notified when your tree has been planted.
- 17) Your tree is guaranteed for five years from the day of planting. If for any reason your tree dies or is damaged, we will replace it free of charge within the five year period.
- 18) All trees are planted at the Larches Nature Reserve.
- 19) As a default the wooden oak plaque is 75x150mm on a 475x40x20mm wooden oak stake. The words will be burnt into the plaque in Arial font, with a varnished finish.
- 20) Ashes may be scattered around your planted tree, but cannot be buried with or around the tree.
- 21) If you have any reason to complain about any of our products, please follow our complaints procedure here <https://www.kentwildlifetrust.org.uk/making-complaint>



Head Office: Kent Wildlife Trust, Tyland Barn, Sandling, Maidstone, Kent ME14 3BD

Tel: 01622 662012

info@kentwildlife.org.uk | kentwildlifetrust.org.uk

Registered Charity No. 239992. A company limited in England and Wales by guarantee 633098. Registered at the above address.

